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520.35693CX1

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Y. TERAHAMA, et al

Serial No.: 09/846,615

Filed: May 2, 2001

For: METHOD AND APPARATUS FOR CONNECTING TERMINALS
IN A REMOTE CONSULTING SYSTEM

Group: 2152

Examiner: T. Vu

INFORMATION DISCLOSURE STATEMENT
UNDER 37 CFR §1.97 & 1.98

Assistant Commissioner
for Patents
Washington, D.C. 20231

September 27, 2001

Sir:

In the matter of the above-identified application, applicants are submitting herewith a copy of a communication from a foreign patent office in a counterpart foreign application and copies of the documents listed in the attached form equivalent to Form PTO-1449 for the Examiner's consideration.

This information disclosure statement is being submitted before the mailing date of a first office action on the merits.

To the extent the documents listed on the attached form equivalent to Form PTO-1449 are not in the English language, the requirement of 37 CFR §1.98(a)(3) for a concise explanation of the relevance is satisfied by an English

language version or translation of the foreign patent office report citing the documents.

It is respectfully requested that this information disclosure statement be considered by the Examiner.

Please charge any shortage in the fees due in connection with the filing of this paper, including extension of time fees, to the deposit account of Antonelli, Terry, Stout & Kraus Deposit Account No. 01-2135 (520.35693CX1) please credit any excess fees to such deposit account.

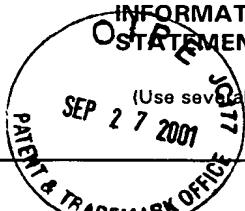
Respectfully submitted,



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CIB/jdc
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FORM PTO-1449 U.S. Department of Commerce (Rev. 4/92) Patent and Trademark Office		ATTY. DOCKET NO. 520.35693CX1	SERIAL NO. 09/846,615
INFORMATION DISCLOSURE STATEMENT BY APPLICANT <small>(Use several sheets if necessary)</small>		APPLICANT TERAHAMA, et al	
		FILING DATE May 2, 2001	GROUP 2152

**U.S. PATENT DOCUMENTS**

EXAMINER INITIAL	DOCUMENT NUMBER							DATE	NAME	CLASS	SUBCLASS	FILING DATE IF APPROPRIATE

FOREIGN PATENT DOCUMENTS

		DOCUMENT NUMBER							DATE	COUNTRY	CLASS	SUBCLASS	ABSTRACT	
		7	1	6	8	8	8	9					YES	NO
		7	1	6	8	8	8	9	7/95	Japan			XX	

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)

	Y. Kobayashi, "A New Stream in Telemarketing Fusion of C/S System and PBX", Nikkei Computer, Nikkei PB Inc., August 7, 1995, No. 371, pp. 67-69.
	S. Nakagawa, et al "Remote User Support System on Campus Network", IPSJ SIG Notes, Information Processing Society of Japan, May 24, 1996, vol. 96, No. 52, pp. 17-24.

EXAMINER	DATE CONSIDERED

EXAMINER: Initial if citation is considered, draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.

(Form PTO-1449 [6-4])

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